

# Anglesey lodge booking information



We are thrilled you will be enjoying a holiday in our beautiful lodge and appreciate you are on holiday to relax, but there are some important Health & Safety & Environmental issues that need to be highlighted before you arrive. Along with the directions below please read the rest of this document and familiarise yourself with the hot tub rules. As we have a policy to renew the water after each guest sometimes the water will not be up to the full 38'c temperature on your arrival, if you arrive at 3pm. Most of the time the hot tub will reach its set temperature by 7pm on the day of your arrival. Please be understanding if this is the case..

**Check in time for the lodge is from 3pm and check out time is 10am.**

## **Contact details**

### **Owners**

Mr & Mrs Cross  
0161 432 7484  
hello@angleseylodge.com

### **House keepers**

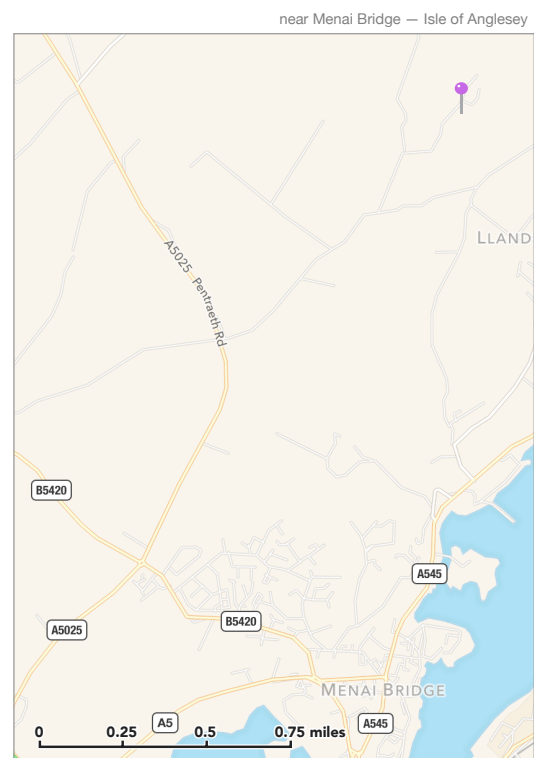
Mobil 07534 905 818  
Office 01407 742 677

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## Directions to Anglesey Lodge

Anglesey Lakeside Lodges,  
Llandegfan  
Anglesey  
LL59 5SB

- Cross the Britannia Bridge to Anglesey on the A55
- Once over the Bridge take the 2nd left turn off and at the top of the slip road turn right onto the A5025 direction Amlwch.
- Continue along the A5025 straight over the roundabout (Four Crosses Pub on left).
- After the roundabout and about  $\frac{3}{4}$  mile take a sharp left bend then turn right at the Mazda Garage dealership (signposted Llandegfan)
- Continue along this road for about  $\frac{3}{4}$  mile, go round a tight right hand bend and you will come to a very tall new stone brick wall on the left hand side, turn left at this wall and down a single track road for a few hundred meters.
- Anglesey Lakeside Lodges entrance is on the right. Follow the track down the slight hill and swing left (by the bottom lake) and follow the road round to the middle lake.
- Anglesey lodge has the biggest windows and parking is on the left of the lodge.



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## **Green Tourism**

In order to minimise light pollution and respect the environment, please be considerate in the use of energy by turning off lights when not required (please remember to switch off the veranda lights when you retire for the night). Please conserve water, ensure heating is used sensibly and identify if any towels do not require laundering. We encourage you to use local services and shop locally to support the rural community in Anglesey.

## **Behaviour on park**

Our parks are family holiday parks so please ensure your behaviour is appropriate and not noisy, offensive or likely to cause any harm or upset to other guests, staff or property at the holiday park. If we feel your behaviour is illegal, offensive, disruptive or inappropriate or is disturbing other guests we will ask you to leave the holiday park and no refund will be given.

## **Health and Safety**

Anglesey Lakeside Lodges recognise the health and safety of our owners, service companies and visitors is of paramount importance. To this end, safety will always take precedence over expediency and we will involve all interested parties in the ongoing development and implementation of our health and safety procedures. All owners meet regularly and Health and Safety is always included on our Agenda, this provides us the opportunity to address the following business:

- Update any health and safety procedures
- Take account of any views that have been suggested by our visitors. (Please contact your individual lodge owner if you have any suggestions).
- Review our ongoing compliance with health and safety regulations identify any new hazards and implement appropriate

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## Heating

The heating will be programmed to be on when you arrive and will operate at a comfortable level, should you require to increase the temperature please do so with the thermostats that are wall mounted throughout the downstairs, all the information about the heating can be found in the information book on the coffee table. Please return the heat settings to 18°C when you leave.

## WIFI

Wifi is available free of charge **subject to connectivity**. Please understand that we have a satellite connection as there is no fibre connection to the lodge. Sometimes this connection goes offline and this is completely out of our control.

## Supervision of Children

Please be aware of the potential dangers around the property for children. Never leave children unattended and be sure to supervise them very carefully especially in areas where they may be most at risk e.g. on the jetty, edge of lake, near the hot tub. Children must be accompanied at all times.

## Jetty & Lakes

Please act sensibly on the jetty and always ensure children are supervised at all times when near the open water. Diving from the jetty or swimming in the lake is not permitted. The water is deep and cold, and you may get trapped by weeds. Anyone with an open wound to their forearm or hand should not have direct contact with water. Do not drink the lake water.

Please do not use the jetty in the dark or if you have been drinking alcohol. Take extra care if it is wet and slippery. A life ring and rope are situated on a hook near the steps going to the lower deck, Please do not interfere or allow children to play with this – it may be needed to save a life. During the winter months the lakes may be frozen, under no circumstances should you attempt to walk on the frozen water.

Guests are not permitted to use their own boats or inflatables on the lakes, if they do so, it is at their own risk and Anglesey Lakeside Lodges do not accept liability for any loss or injury.

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## **Site Speed Limit**

Please note the speed limit throughout Anglesey Lakeside Lodges is 5mph, extra care should be taken when passing lodges in the event children are at play.

## **Site and Lodge Illumination**

In order to minimise light pollution there is no road or pavement lighting on the site. However a torch (which is regularly tested) is supplied inside the lodge for those guests who venture outside when it is dark. Take care as the roads may be uneven and remember it is darker in the countryside than in towns. The lights on the lodge specific outside location only come on automatically during darkness if the lodge is approached by car or person. Please remember to switch off the outside lights when you retire for the night.

## **First Aid Kit**

There is a small first aid kit located under the sink in the kitchen

## **Liability**

Please note that Anglesey Lakeside cannot accept responsibility for owner's cars and these are parked at the owner's risk. Please ensure that your bicycles and car doors are locked as well as ensuring that the lodge is locked and windows are closed if you go out. Please leave valuables out of sight. Anglesey Lakeside is not responsible for the loss or theft of any personal items.

Please do not leave children unattended as Anglesey Lakeside cannot accept any responsibility for loss or injury.

## **Accidents**

If you have an accident at Anglesey Lakeside Lodges please report this to your lodge owner. You will be asked to complete an accident reporting form so any required actions may be taken.

## **Decking**

Please take extra care on the decking when it is wet or freezing as it can be slippery.

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## **Animals**

We are lucky to have a variety of wildfowl and farm animals around the lodge. But please note that all animals can bite, or carry disease. You are advised not to touch the animals. If you have contact with any animals please wash your hands.

## **Stairs**

Take care on the stairs making sure you put the light on when using at night. Do not leave any items on the stairs as this blocks the fire escape and is a trip hazard.

## **Septic Tank**

We use an environmentally friendly “bio” septic tank for processing our waste water. You must not flush feminine hygiene products or contraceptives down the toilets. The system is only suitable for soft tissue and is easily blocked. Misuse will be both inconvenient and costly to rectify.

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## **FIRE RISKS**

### **A Fire Risk Assessment has been undertaken which is reviewed annually**

There is a fire blanket and extinguisher located on the wall in the kitchen . There are also fire extinguishers next to the front door downstairs and upstairs on the landing. Please ensure exits are clear at all times.

### **Smoking**

**YOU ARE NOT PERMITTED TO SMOKE INSIDE THE LODGE OR ON THE DECKING. If you do smoke outside please dispose of cigarette ends in a responsible and environmentally friendly manner.**

### **Smoke Detectors**

There are regularly tested smoke alarms fitted upstairs and downstairs. All smoke alarms are mains powered, do not attempt to remove or tamper with them. If they trigger and there is not a fire all you can do is open the windows/doors wide to get rid of the smoke and/or waft a newspaper or magazine just below the smoke detector to displace the air around it. Please do not smoke in the lodge or on the decking area. All smoke detectors are regularly tested.

### **BBQ Safety**

A gas BBQ is provided, After cooking turn off the gas cylinder before turning off at the controls to ensure any residual gas in the controls is used up. **Please clean after use and leave it like you would to find it.**

### **All BBQs**

Keep flames low. Do not allow children, garden games or animals near a lighted barbeque and make sure that no flammable items other than food to cook are placed on the grill. Never leave the BBQ unattended. Please clean the barbeque grill tray after use in readiness for the next guest.

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## **Disposable BBQ's**

**Disposable BBQs are not to be used** in the vicinity of Anglesey Lodge. the reason for this is to stop damage to any flooring, decking patio or grassed areas. Any damage caused will become chargeable.

## **Procedures in the Event of a Fire**

### **On discovering a fire**

- If you discover a fire, raise the alarm immediately to warn other people in the lodge
- Evacuate the lodge immediately, leave your belongings. Ensure that no-one is left in any rooms and close the doors behind you
- Ensure that you or someone in your group has called the fire brigade on 999
- If you have been trained and feel that it is safe to do so, attempt to fight the fire using the equipment provided in the lodge
- Play your part in a roll-call so you are all safely accounted for.

### **If you hear the fire alarm**

- Shutdown any relevant devices, e.g. (cooker)
- Immediately leave the lodge assisting less able guests (if required)
- Wait for the emergency services well away from the lodge (on the concrete driveway towards the site entrance).
- Await further instruction, in the event of the emergency services arrival, you may need to take direct instruction from them, do so, they are in charge.

### **Person in charge of group**

- Gather all information regarding the evacuation
- Establish if it is a genuine fire or false alarm
- Ensure that the fire brigade has been called
- Liaise with the fire brigade on its arrival.



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## HOT TUBS

**A lot of guests come to Anglesey lodge because it has a hot tub in a beautiful location but the use of the hot tub is at your own risk and Anglesey Lakeside Lodges does not accept liability for any loss or injury however caused.**

- Please read all these instructions prior to use. There is also a notice outside near the hot tub.
- The hot tub is managed in accordance with the manufacturer's recommendations with regards to cleaning and chemical dosing. This is managed by the external provider Arctic Spas.
- Chemicals used in the hot tub can sometimes cause irritation to sensitive skin.
- Do not use the hot tub alone.
- No more than 6 bathers should use the hot tub
- Never leave children unattended in or near a hot tub. Babies' nappies should not be changed near the hot tub.

Please act responsibly in the hot tub.

### **Do not use the tub if:**

- you are pregnant.
- you have any condition that may be affected by prolonged immersion in warm water eg. high blood pressure or cardio-vascular disorders
- you have any condition that may cause you to lose consciousness eg. epilepsy or fainting.
- you are on any medication that makes you sleepy or have consumed drugs or alcohol.
- you are immunosuppressed (eg. on chemotherapy) or vulnerable to infection (eg. diabetes).
- you have had an infectious disease, sores or open wounds or diarrhoea within the previous 14 days.
- you have just exercised.
- when overly tired.
- within 1.5 hours of a heavy meal.

Do not allow unsupervised children under the age of 12 to use the hot tub. due to the many risks including drowning, bacterial infection, and brain damage caused by the high temperatures.

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## **BEFORE USING THE HOT TUB**

- ALWAYS:
  - Use the toilet and shower with soap and water first. The water in the hot tub is kept clean by filters and chemicals and is changed regularly; please do not use it as a bath!
  - Remove any body lotions, fake tans and oils as these damage the filters.
  - If your hair is long, tie it up to prevent it getting caught in the filters.
  - Be aware that the decking can be slippery, and water splashed over the edge can freeze into ice in winter. Use non-slip footwear when entering and leaving the hot tub, flip flops are perfect.

## **WHILST USING THE HOT TUB**

- The temperature of the tub should be no more than 38.5°C. If the temperature is higher it is a health hazard as the chemicals have a reduced effect.
- Do not immerse your head in the water or allow the water to enter your mouth.
- Do not put your fingers inside the jets.
- The hot water speeds up the effects of alcohol, drugs or medicine and can cause drowsiness and unconsciousness. Immediately leave the spa if you feel uncomfortable or sleepy.
- Falling asleep in the hot tub is very dangerous. In addition to the risk of drowning, your body cannot regulate its temperature as well when you are asleep which can lead to dangerous overheating.
- We recommend that you spend no longer than 15 minutes in the hot tub.
- Exit the hot tub immediately if you see lightening or during any kind of threatening weather.
- Never use electrical devices in or near the hot tub (including phones or radios). Corded devices and outlets present a real risk of electrocution if they get wet.

## **AFTER USING THE HOT TUB**

- Shower again with soap and water after leaving the hot tub and wash your swim wear to remove any chemicals or bacteria that may be on your skin.
- Replace the lid immediately so as to retain the heat. If you leave the cover off for longer than 2 hrs this will start to drop the water temperature.

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## **Address for emergency response vehicles -**

Phone number **999**

Anglesey Lodge,  
Anglesey Lakeside Lodges,  
Llyn Jane,  
Lon Ganol,  
Llandegfan,  
Menai Bridge  
LL595SB

Middle lake, grey window frames..

## **The Owners**

- Richard Cross 07717291732
- Maria Cross 07766543897

## **Housekeepers**

- James 07534905818
- Paul 07940282809
- Office 01407 749279

## **Hospital**

24 hour Accident & Emergency service  
Ysbyty Gwynedd  
Penrhosgarnedd, Bangor, Gwynedd, LL57 2PW  
01248 384384

## **Local NHS Drop In Medical Centre**

Llanfairpwll  
Anglesey  
LL61 5YZ  
Tel : 01248-715826  
Opening Times : Mon, Tues, Wed & Fri 08.00-18.00hrs  
Thursday half day 08.00- 14.00 hrs  
May be open on Sundays

# Anglesey lodge booking information

[www.llanfairhealthcentre.co.uk](http://www.llanfairhealthcentre.co.uk)

## **Chemist**

17 Castle Street, Beaumaris, LL58 8AP - 01248-810312  
19 High Street, Menai Bridge, LL58 5EE - 01248 712328

## **Dentist**

Beaumaris Dental Health Care  
6 Castle Street, Beaumaris, LL58 8AP  
01248-811041

## **Vet**

Bodrwensiwn Veterinary Group  
Pentraeth Road, Four Crosses, Menai Bridge, LL654RJ  
01248-716617  
Emergency Tel:  
01407 720800

## **Taxis**

Beaumaris Cars - Menai Bridge (01248 717777)  
M & M Taxis - Llanfairpwl (01248 717173)  
PG Cars – Llanfairpwl ( 01248 716503/ 661 542 or 07717 256901)

We fully understand that this is a lot to take in for a short break, we do however take our health and safety responsibilities very seriously and it is there essential to supply all guest with the legally required information before their stay.